



TERMS AND CONDITIONS OF SALE, DELIVERY AND PAYMENT

1. Scope of Application

- 1.1. Our quotations and deliveries shall be based solely on the Terms and Conditions set out below and on the delivery specifications applicable to our products. Unless otherwise agreed, these conditions shall also apply to our future business deals.
- 1.2. These Terms and Conditions shall be regarded as accepted upon acceptance of the Goods or Services delivered by us. Any counter-confirmations by the Buyer with reference to his own – deviating from ours – terms and conditions of business or purchasing conditions are hereby rejected.
- 1.3. Any supplements or modifications to the current Terms and Conditions shall take effect only upon our written acknowledgment.

2. Offers

- 2.1. Our offers are non-committal and non-binding. Buyer's order shall be considered accepted only upon receipt of a written confirmation thereof. Confirmation of the order shall be made either by fax or by e-mail. Any amendments, changes or additional agreements pertaining to or resulting from the conditions agreed upon by the Parties shall only take effect upon our written confirmation, particularly as regards any subsequent modifications or additions to technical drawings, graphics or data.
- 2.2. The agreed quality of our Goods shall only include the properties and features indicated in our offer or in our order confirmation. Buyer shall be responsible for checking the contents of our order confirmation.
- 2.3. Our statements on the condition and durability of the Goods granting Buyer additional rights in a warranty case – without prejudice to his justified claims – shall represent a guarantee of condition and durability only on condition that we have expressly designated them as a guarantee.
- 2.4. The quality and dimensions of the materials delivered by us shall be determined solely by the international material standards. In the absence of an applicable standard, the accepted industry practice shall apply.

3. Scope of Delivery and Delivery Time

- 3.1. The dates and periods indicated by us are basically non-binding insofar as nothing to the contrary was expressly agreed upon in writing.
- 3.2. Delivery date means in all documents the dispatch date, i. e. the time when the Goods are ready for pick-up 'ex works' or handing over to the designated forwarding agent.
- 3.3. The delivery period shall commence at the latest of the following dates:
 - o the date of our order confirmation,
 - o the date of completion by Buyer of all technical, commercial and other requirements that serve as a pre-requisite of the delivery,

- o the date by which we receive an advance payment or other security from Buyer towards the delivery of the Goods.

- 3.4. We are entitled to perform partial deliveries and render partial services, as well as an appropriate offset at any time, unless this option was explicitly excluded in writing. This also applies to excess or short deliveries as per accepted business practice. Excess or short deliveries are permitted by standard or current commercial usage up to a maximum of 10% of the delivery volume, whereby the offsetting shall be made according to the quantities actually delivered. Specifically for pipes, the difference of $\pm 10\%$ or at least one manufactured length applies.
- 3.5. In case of delays in the delivery of Goods and Services due to force majeure events or circumstances that significantly impede the delivery or make it impossible for us – such as subsequent material procurement difficulties, malfunctions, strikes, lockouts, staff shortages, transportation shortages, regulatory measures etc., should they concern us, our suppliers or their subcontractors, – we shall not be held liable for the fulfilment of delivery terms or deadlines accepted as binding.
Such circumstances entitle us to suspend the delivery of the Goods or Services for the duration of the impediment plus a suitable run-up time, or to withdraw from the contract in whole or in part. Should the force majeure circumstances lasts for 3 months or more, Buyer – after a reasonable period of grace – is entitled to withdraw from the contract with respect to the outstanding part thereof.
- 3.6. We shall not be liable for any delays in the delivery of our Goods by the freight company commissioned either by ourselves or by the Buyer. Unless otherwise agreed, the choice of the shipping route and means of transportation shall be at our discretion.
- 3.7. Delivery date shall be considered as met if the consignment leaves the warehouse within the agreed delivery deadline or Buyer has been notified of the readiness for shipment.
- 3.8. Unless otherwise agreed, to the extent permitted by law, claims due to delays in delivery shall be excluded. Unconditional acceptance of late deliveries or services shall be considered as a waiver of Buyer's contractual or legal claims, unless he asserts a claim within 10 working days from the receipt of the delivered Goods of Services.

4. Fulfillment and Transfer of Risk

- 4.1. Delivery shall be effected „ex works” as per INCOTERMS-2010.
- 4.2. Unless otherwise agreed, the place of performance shall be Miroslav, CZ-67172.
- 4.3. Should the dispatch be delayed or become impossible for reasons beyond our control, the risk shall pass to Buyer upon notification of readiness for shipment. In this case, we are entitled to ship the Goods at our discretion, at the expense and risk of the Buyer, or to store them at our discretion and immediately present them for payment. If delivery ‘on call’ is agreed upon, the Goods shall be considered as called for one year after the ordering at the very latest.
- 4.4. The Goods shall be delivered without packaging or protection against corrosion unless expressly agreed in the offer or in the order confirmation. In case packaging is required, it shall be made at an extra charge and on a commercial basis. Such an agreement shall be made in writing. Return of the packaging material shall be excluded.
- 4.5. The risk of accidental loss or accidental damage of the Goods shall pass to Buyer at the time of transfer of the Goods to the forwarding agent, carrier or other person or entity otherwise

responsible for the shipment, at the very latest upon leaving by the Goods of our factory or warehouse.

- 4.6. The quality and condition of the Goods shall be defined exclusively pursuant to the agreed technical delivery instructions. Should the delivery be effected according to the drawings, specifications, samples, etc. provided by Buyer, this assumes a risk to the suitability of the Goods for the intended purpose. Decisive for the contractual state of goods shall be the time of risk transfer in accordance with Section 4.5.

5. Prices and Terms of Payment

- 5.1. Prices in € (Euro) or HUF (Hungarian Forint) indicated in the order confirmation plus the legally applicable value added tax shall be considered as decisive. For clients with limited online access to our warehouse stock, the written agreement shall apply with prices quoted therein. Any additional deliveries or services are subject to separate invoicing. All prices are prices „ex works” or „ex warehouse” for unpacked Goods which do not include surcharges for alloys or other materials, as well as the cost of transportation, customs clearance, disposal, cutting or similar expenditures. Additional costs dependent on the delivery time beyond our scope of influence will be based on the delivery term. In case of shipment by sea, prices F.O.B. „Departure Port” (INCOTERMS-2010) shall apply.
- 5.2. Despite deviating instructions from Buyer, we are entitled to offset incoming payments against older, outstanding invoices. In the case of costs and interest already incurred, we are entitled to offset the incoming payments first against such costs, then against the interest and, finally, against the capital claim.
- 5.3. For orders under a value of € 350.00 (HUF 110,000.00), our respective valid minimum order value may be charged.
- 5.4. Should financial uncertainty arise in connection with the client after accepting the order, we are entitled to make the delivery conditional on cash payment, advance payment or other security (bank guarantee).
- 5.5. After the transfer of the Goods to Buyer or the forwarding agent and upon receipt of our invoices by Buyer, our invoices become immediately due for payment to the bank account specified by us. Any deviation from the accepted payment deadline requires a written agreement and shall be recorded in the order confirmation.
- 5.6. All payments shall be made in cash to our pay office or by bank transfer without any cost to the payment receiver, in the agreed currency. All costs and expenses related to the payment for the Goods shall be borne by Buyer. The payment shall be considered as fulfilled after the amount has been credited and made available to us.
- 5.7. Buyer is only entitled to offsetting, withholding or reduction of a payment – regardless of complaints or possible counterclaims – if we expressly agreed thereto or if the counterclaims have been legally acknowledged by a court of law. We ourselves shall be entitled to offset our claims against those of the Buyer’s or companies affiliated with the Buyer under corporate law, for whatever legal reason – including, eventually, against settlement of interest – even if the respective claims are due on different terms. If applicable, the above entitlement refers only to the payment balance.
- 5.8. If after conclusion of the contract taxes, duties, dues, fees or other levies of any kind that affect the price of the Goods are increased or newly introduced, or if such costs arise or increase beyond our control, the Parties shall, on our request, negotiate an appropriate increase in the purchase price. If no agreement is reached between the Parties within 30 days of the announcement of the request, we are entitled to withdraw from the contract.

- 5.9. In the event of Buyer's default, we are entitled to charge default interest equal to the rate applied by commercial banks for account overdrafts, but not less than 9% above the base rate announced by the National Bank of Hungary.

This shall not prejudice the assertion of further default damages. Furthermore, we are entitled to grant Buyer a 14-day grace period and to withdraw from the contract upon unsuccessful expiration thereof, or to sell or auction the Goods at our discretion and to claim compensation for non-performance. The same applies to Buyer's default on partial fulfillment of the contract.

- 5.10. Should Buyer fail to meet his payment obligations, terminate payments, or any other circumstances arise that question Buyer's creditworthiness, we are entitled to demand repayment of the entire outstanding debt, notwithstanding that partial payments were previously accepted, as well as to require advance payments or securities in the future.

6. Retention of Title

- 6.1. Until the fulfillment of all claims resulting from current or future legal relationships, we are entitled to demand a collateral from Buyer at any time. The collateral chosen at our discretion shall be released as long as its value exceeds the value of the claim by more than 20%.
- 6.2. We retain title of ownership to the delivered Goods until the purchase price has been paid in full (= Retained Goods). In case of processing or incorporation of the Retained Goods at Buyer's, this shall not result in any liabilities for us. Should our property cease to exist due to processing or incorporation, Buyer herewith acknowledges our co-ownership in the new item to the extent of the invoiced value of the Retained Goods, in proportion to the value thereof. Buyer shall hold the co-owned item for us free of charge.
- 6.3. Unless in default of payment, Buyer is entitled to process and sell the Retained Goods in the ordinary course of his business. Installation of the Retained Goods in land and soil or in facilities associated with buildings, or their use by Buyer for fulfilling other contracts for services or deliveries shall be equal to resale. Pledging of the Retained Goods or their assignment as a collateral is not permitted. Buyer fully assigns to us claims arising from resale or any other legal basis with regard to the Retained Goods by way of security which he accrues against third parties, with the acceptance of the goods by a third party. We hereby accept this assignment. If we are only entitled to co-ownership of the Retained Goods, the advance assignment shall be limited to the part of the claim corresponding to the proportion of our co-ownership (based on the invoice value). In the case of resale, Buyer shall reserve title of ownership of the Retained Goods against his own client until the purchase price is fully paid. Buyer is not entitled to resell the Goods to third parties if the claim for purchase price from the resale is subject to a ban on assignment. Buyer shall properly record the security assignment in his books and authorize us (or our agent professionally bound by a duty of confidentiality) to perform the control related thereto. We authorize Buyer – until revoked – to collect the claims assigned to us on his account and in his own name.

Upon request, Buyer shall disclose to us the name of his debtor and the amount of the outstanding claim against him, and inform the debtor of this assignment. This authorization for collection may be revoked if Buyer fails to properly perform his payment obligations to us, or our claims appear to be at risk because of lack of solvency on the part of Buyer. Upon crediting of the sales proceeds to Buyer, our claims shall become due for immediate payment and are payable without deductions by prompt bank transfer.

The assignment of a claim arising from resale is inadmissible unless it is an assignment in the form of genuine factoring notified to us in which the factoring proceeds at least equal the value of our secured claim. Buyer shall disclose the assignment to the factoring company and inform it of our title of ownership. Proceeds from the factoring activity in the amount of our secured claim shall be paid to the bank account specified by us. Buyer hereby assigns to us – up to the value of the secured claim – his own payment claim towards the factoring company obtained for the purpose of the assignment. We hereby accept this assignment.

- 6.4. Should Buyer fail to fulfill his obligations under this or other contract, he shall lose the right to own the title for the Retained Goods. We shall then be entitled, without further period of grace or advice of cancellation, to enter Buyer's premises, take possession of the Retained Goods and, without prejudice to Buyer's payment or other obligations, dispose of them in the best way possible by direct sale or by means of a sale at auction. Proceeds of the sale shall be credited against Buyer's liabilities after deduction of the costs.
- 6.5. Should a third party seize possession of the Retained Goods, Buyer shall advise us of our title of ownership and inform us accordingly without delay. The costs and damages incurred shall be paid by Buyer.
- 6.6. In case of breach of contract by Buyer – particularly in the event of payment delay – we are entitled to take back the Retained Goods at Buyer's expense or, if necessary, to demand assignment of Buyer's claims against third parties. Our reclaiming or seizure of the Retained Goods shall not entail withdrawal from the contract. Likewise, this shall not prejudice our right for reimbursement of damages.
- 6.7. Buyer must at his own cost insure the Retained Goods against potential risks such as theft, fire or water damage, for an adequate amount that covers the real value of the Goods, and store them in such a way as to protect our property from potential hazards. Buyer shall handle the Goods with proper and due care. In case an insurance claim becomes payable, Buyer shall assign to us in advance his claims against the insurance company. We hereby accept this assignment.
- 6.8. Should the value of all collaterals held by us exceed the total amount of our secured claims by more than 20%, we shall, on Buyer's request, release securities of our choice to the extent of the excess.
- 6.9. If the law of the state in which the Goods are delivered or in which they are located does not permit retention of title pursuant to the mentioned provisions, but it enables Buyer to reserve similar real rights with regard to the object of the delivery in order to secure his claims or to have them assigned, such rights are considered, by concluding the contract, reserved to us and they are considered rights granted to us by Buyer. Buyer is obliged to assist with any measures we may like to adopt in order to protect our title of ownership or to enforce any other right related to the Retained Goods. In case of export, we can also require Buyer to provide us with bank guarantees to secure all claims arising from the contract.

7. Warranty

- 7.1. The warranty period for manufacturing or material defects is 6 months and commences on the date of delivery of the Goods to Buyer.
- 7.2. Differences in size, weight, quality and other specifications are permitted according to DIN, EN and ANSI or as accepted in the industry. Any other deviations shall require a special agreement.
- 7.3. Should the delivered Goods appear faulty or lack assured properties or get damaged within the warranty period due to manufacturing or material defects, we shall – at our discretion and to the exclusion of other warranty claims on the part of the Buyer (in particular excluding the liability for consequential damage incurred to Buyer) – be allowed to replace the faulty item or to repair the defect. Multiple repairs or improvements shall be admissible on our part.
- 7.4. Should the delivery of our Goods be performed via a forwarding agent, the consignment must be checked for obvious transport damage immediately prior to its acceptance. In the event of transport damages, Buyer shall promptly initiate an assessment of the facts and report them to the forwarding agent. In such a case, Buyer shall be entitled to reject acceptance of the delivery. For lack of traceability, we cannot accept subsequent complaints about damage to the product that have not been notified to the forwarder in writing upon receipt of the Goods.
- 7.5. Buyer shall promptly check the delivered Goods for any defects immediately upon receipt. We must be informed of any deficiencies or losses within 10 days of the delivery with exact details of the reported defects, otherwise the consignment shall be considered as accepted. Defects that could not be detected within 10 days of the delivery even after a thorough inspection shall be reported to us in writing, including a detailed description of the error, immediately upon discovery of the defect, otherwise the consignment shall be considered as approved/accepted. Defective items shall be kept for review by us in the state in which they were at the time of detection of the fault. Goods complained of may only be returned with our written consent. Failure to comply with the foregoing provisions will result in the rejection of all claims for the defective consignment.
- 7.6. After acceptance procedures are agreed, such acceptance may only be carried out at our storage depot or factory, at the latest immediately upon notification of readiness for dispatch. All costs arising from the acceptance or charged to us by third parties shall be borne by Buyer. If the Goods were produced on the basis of special quality standards, Buyer may be required to perform a prior acceptance thereof. Should such acceptance fail to take place, or is not performed timely or fully, we are entitled to dispatch the Goods without prior acceptance or to store them at Buyer's expense and risk. The Goods shall be regarded as contractually delivered on the date of dispatch or storage. After acceptance of the Goods in a manner agreed upon with Buyer, we will not accept any quality claims related to defects that were ascertainable at the time of acceptance. If a defect has not been revealed due to Buyer's negligence, Buyer can exercise his rights in connection with this defect only in the event that we have fraudulently concealed it or assumed related warranty obligations.
- 7.7. Faultiness of the Goods shall in all cases be proved by Buyer; a mere presumption of defectiveness shall not apply. Buyer shall promptly provide us with samples of the rejected Goods. Furthermore, it must be ensured that in the case of photo documentation the rejected Goods be clearly identifiable as a product of ours.

- 7.8. Prior to further processing or selling the rejected Goods, we should be given an opportunity to investigate the complaint.
- 7.9. If the problem cannot be remedied by a subsequent delivery or repair within a reasonable period of time, Buyer may at his discretion request a price reduction or modification of the delivery contract.
- 7.10. Purchase from external sources or post-warranty repair made by a third party at our expense is only permitted with our written approval upon full presentation of all expected costs prior to such purchase or repair. We reserve the right to basically provide for replacement or repair, as well as the right to choose – at our discretion – between repair or replacement/remanufacturing.
- 7.11. In the case of Goods sold as downgraded material, Buyer has no warranty rights with regard to the stated reasons for which the material was downgraded and such defects as he is likely to expect.

8. The Right to Withdrawal

- 8.1. Return of the material requires our explicit prior consent and shall take place at the expense and risk of the returning party. For Goods in their original, unaltered condition, a value credit is applied – exclusively as regards the material – after deduction of a handling fee of at least 10% or (for minimal quantities) at least € 40.00/ HUF 12,500.00.
The handling fee may be raised on a case-to-case basis, but only by an explicit written agreement signed prior to the material return.
- 8.2. Returned material cuts, non-standard or custom-made products shall not be accepted. The same applies to material cuts, non-standard or custom-made products delivered with a delay for reasons beyond our control (see Sections 3.5 and 3.6).
- 8.3. The Goods that did not undergo a proper inspection as per Section 7.4. and yet used, modified or installed shall not be a subject for any subsequent quality claims.
- 8.4. If as a result of our review of the defect reported by Buyer it has been established that the failure is not actually the case, Buyer shall reimburse us for the costs incurred. We charge a flat rate of € 60.00 / HUF 19,000.00 for each commenced hour and € 0.60/ HUF 190.00 for each driven kilometer (to and from the location where the reported item is held).
- 8.5. Withdrawal or price reduction after lodging a justified complaint can only be exercised by Buyer in the event of unsuccessful troubleshooting. The deadline for error remedies may vary depending on the order volume, as well as availability of the materials or goods required for the purpose.
- 8.6. In the case of reasonable and timely notification of defects, Buyer may exercise his right to remedies according to the statutory provisions, but with the reservations as follows:
 - 8.6.1. If the delivered Goods are proved to be faulty, Buyer's claims as regards the defects shall be limited initially to the right for supplementary performance. This does not apply if the supplementary performance is unacceptable to Buyer. The choice between remedying a defect or rendering supplementary performance shall be at our discretion. Should the supplementary performance fail twice or be refused by us, Buyer shall be entitled to claim a reduction of the purchase price or withdraw from the contract.

- 8.6.2. The Buyer's right of withdrawal shall not apply in case of minor defects. We reserve the right to reject claims for minor errors. Complaints caused by minor deviations from the agreed quality, insignificant impairment of functional characteristics or natural wear as well as claims for damages resulting from improper treatment, excessive use or faulty installation following the transfer of risk, and/or due to possible external impact or non-contractual conditions of use shall not be accepted.
 - 8.6.3. Expenses related to supplementary performance shall only be undertaken by us to the extent that is reasonable in a particular case, especially with regard to the purchase price of the Goods. However, we will not assume any costs arising from the use of the Goods at locations other than the place of delivery, unless this is in accordance with the contractual use.
 - 8.6.4. If a single faulty item has been detected among multiple purchased products, or if an individual component of a product has failed, Buyer's right of withdrawal shall be limited to the specific faulty item or component. This shall not apply if the defective Goods or the faulty part cannot be isolated from the remaining Goods or components without damage or impairment of function thereof, or this would be unreasonable for Buyer. Decision as to the acceptability of the solution shall be at Buyer's discretion.
- 8.7. On our part, withdrawal from the contract is subject to the following circumstances:
- 8.7.1. Unexpected technical difficulties associated with the nature of the contract that make its fulfillment impossible or unreasonable for us or our suppliers.
 - 8.7.2. War, strikes and irregularities in the supply of raw materials and energy as well as any other cases of major malfunction or force majeure events affecting us or our suppliers. The intention to withdraw shall be announced in writing within 14 days of setting on of the circumstances justifying the withdrawal.

9. Limitation Period

- 9.1. The limitation period for Buyer's claims for defective Goods is one year. Claims for a defect in a product that was used in accordance with its regular purpose in a building and has caused an error in its normal functioning, shall lapse after five years. The period of limitation for claims asserted by Buyer on account of a defect in the Goods that may be involved in a real right of a third party as a legal basis for return of a purchased item, or in any other right that may be recorded in a land title register, shall be ten years.
- 9.2. Other Buyer's claims related to contractual misconduct shall expire after one year. This shall not apply to Buyer's right to terminate the contract due to such misconduct attributable to us that does not concern delivery of defective Goods.
- 9.3. The limitation period for warranty claims shall be one year.
- 9.4. For claims related to Goods, the starting date of the limitation period shall be the delivery date, whereas for Services the limitation period shall commence on the date of acceptance thereof. Unless otherwise specified, the legal provisions governing the commencement, suspension, expiry date and re-start of the limitation period shall remain unaffected.

- 9.5. Notwithstanding the provisions of Sections 12. 1.-3., statutory limitation period shall apply to the following claims asserted by Buyer:
- 9.5.1. Claims arising from product liability for bodily harm, damage to life or health, or material damage caused by contractual misconduct as well as for other damages caused by deliberate or grossly negligent breach of duty on our part or on the part of our agents.
 - 9.5.2. Claims for reimbursement of expenses.
 - 9.5.3. Claims for fraudulent concealment of a defect.
- 9.6. Our claims against Buyer shall expire in accordance with the applicable statutory provisions.

10. Limitation of Liability

- 10.1. Any other claims that may be raised by Buyer beyond those mentioned above shall be excluded. This applies, in particular, to claims for damages arising out of the breach of duties and unlawful conduct.
- 10.2. Claims for damages against us and our agents or subcontractors shall be excluded if the damage was not caused by intentional acts or gross negligence. Any liability for lost profits shall be excluded. In the event of a breach of the fundamental contractual obligations, we shall only be liable for the foreseeable damages typical of the contract type, except for the damage incurred by deliberate conduct or gross negligence of our legal representatives or executives.
- 10.3. We shall be liable to Buyer for information and advice on the use of his products within the limits of Section 9.1. only if a special fee has been agreed for this service.
- 10.4. Limitation of liability shall not apply in cases where liability is assumed under the Product Liability Act for defects in the Goods delivered by us that resulted in a personal injury or property damage to privately used facilities. The limitations shall likewise not apply in the event of bodily harm or damage to life or health, or also in case of absence of guaranteed properties, if and to the extent that the purpose of the guaranteed properties was protection of the partner against risks and hazards rather than the security of the Goods themselves.
- 10.5. Insofar as our liability is excluded or limited, this also applies to the personal liability of our employees, contractors, associates, legal representatives and appointed agents. This shall not prejudice the statutory provisions stipulating the burden of proof.
- 10.6. In the case of contract work, we are only liable to the amount of the contract value of the work performed.

11. Flat Rate for Damages in Case of Withdrawal

- 11.1. Should Buyer withdraw from the contract for reasons beyond our liability, we shall be entitled to claim a flat rate compensation for damages in the amount of 50% of the net order value. The same applies to our withdrawal from the contract for reasons beyond liability of the Buyer.

12. Place of Jurisdiction, Place of Fulfilment, Applicable Law

- 12.1. The place of jurisdiction for any disputes arising directly or indirectly from this contract shall be the court with competence over commercial matters located at H-2900 Komárom. We are also entitled to assert claims in the court having jurisdiction over the place of business of the Buyer.
- 12.2. The place of performance, including that of payment performance by the Buyer, shall be Komárom, Hungary.
- 12.3. The contract shall be solely subject to Hungarian law. The applicability of the United Nations Convention on Contracts for the International Sale of Goods (CISG) shall be excluded.
- 12.4. For cross-border deliveries, the exclusive place of jurisdiction for any disputes arising from this contractual relationship shall be Komárom, Hungary. We reserve the right to appeal to any other court that has jurisdiction under the EC Convention on Jurisdiction and the Enforcement of Judgments in Civil and Commercial Matters as of 27 September 1968, or under EU Regulation 44/2001.
- 12.5. Should one or more provisions of these Terms and Conditions of Sale and Delivery become void, or should the current terms of the contract contain legal gaps, the Contracting Parties shall replace or supplement the void or incomplete provision(s) with appropriate ones which largely correspond to the economic purpose of the intended regulation(s). The validity of the remaining provisions shall hereby remain unaffected.

13. Data Protection

- 13.1. Buyer understands that we store data about him for the purpose of automatic processing (invoicing, accounting) related to the implementation of the contract. No personal information beyond the data contained in the contract shall be stored.
- 13.2. The stored data (name, telephone number, invoicing and delivery address, e-mail address, bank details, etc.) shall not be forwarded for any further purpose (e. g. for sending advertising materials/newsletters) without Buyer's express consent and shall not be disclosed to third parties.
- 13.3. Buyer is entitled to request the final deletion of such data. This request – either written or oral – may be submitted to us informally.

March, 2018